

Under Arizona law, a resident of an assisted living facility has the following rights:



To not be discriminated against based on race, national origin, religion, gender, sexual orientation, age, disability, marital status, or diagnosis.



To receive services that support and respect the resident's choices, strengths, abilities, and individuality.



To privacy in personal care needs, communications, visits, financial and personal affairs.



To own, display, and use personal items that are not seen as hazards to the resident or others.



To choose to participate in rehab, social, recreational, religious, political, and community activities at the facility.



To review, after a written request, their personal medical records.



To be referred to another facility if their current location cannot address their physical, behavioral, or emotional needs.



To use a doctor, pharmacy, hospital, etc. that is not associated with the assisted living facility.



To help directly, or through a loved one, in making decisions about their care.



To have help in understanding, protecting, or exercising these rights.

Arizona Administrative Code Title 9, Chapter 10, Article 810

Who to contact if these rights are violated:

Long-Term Care Ombudsman's Office

Phone: (602) 542-6454

Email: ltcop@azdes.gov

Website: <https://des.az.gov/LTCOP>

Adult Protective Services

Life threatening emergency? Call 9-1-1

Phone: (877) 767-2385

Website: <https://des.az.gov/services/>

[basic-needs/adult-protective-services](https://des.az.gov/services/basic-needs/adult-protective-services)

